

## **CLIENT RIGHTS AND RESPONSIBILITIES**

We are committed to serving you with compassion, care and respect. As one of our valued clients you are entitled to the following:

### **You have the right:**

- To be treated with respect and dignity.
- To know the names and professional status of the person(s) serving you.
- To privacy and confidentiality. Alba Med Spa LLC is HIPPA compliant.
- To receive accurate information about your health-related concerns.
- To know the effectiveness and potential side-effects of all treatments.
- To participate in choosing the form of treatment best suited to your skin.
- To receive education and counseling about treatments.
- To review your medical records with your clinician.
- To amend your records.
- To receive any information about potential services or related services.

### **You have the responsibility:**

- To seek medical attention promptly, and to provide useful feedback if required.
- To be honest about your medical history.
- To be honest about your sun exposure.
- To ask questions about anything you do not understand.
- To follow health advice and instructions.
- To report any significant changes in your health.
- To respect clinic policies.
- To show up to appointments or cancel 48 hours in advance.

I authorize Alba Medical Spa to perform the treatment or procedure recommended. I acknowledge no guarantee; either expressed or implied has been made to me regarding the outcome of any treatment or process.

I fully understand that it is impossible for anyone to make a guarantee regarding the outcome of any medical treatments or procedures.

I understand that I am financially responsible for all procedures due when services are rendered, and for any appointment I fail to attend without 48 hours notice.

I authorize the release of information to Alba Medical Spa's Medical Director (Dr. Timothy Osborn) for the purpose of professional interpretation and establishment of their recommendations.

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Reviewed By: \_\_\_\_\_

Date: \_\_\_\_\_